

# hEX PoE

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## Quick Setup Guide and Warranty Information

The hEX PoE (product code RB960PGS) is a router with five Gigabit Ethernet ports. It has one USB 2.0 port, and supports PoE power output to ports 2-5 (1A maximum per port, 2A total maximum).

### First use

- Connect your WAN cable to port 1, and LAN computers to ports 2-5
- Set LAN computer IP configuration to automatic (DHCP)
- Router default IP address from LAN is 192.168.88.1
- Username is admin, there is no password

### Powering

The board accepts powering from the power jack or from the first Ethernet port (Passive PoE):

- direct-input power jack (5.5mm outside and 2mm inside, female, pin positive plug) accepts 11-57V DC
- first Ethernet port accepts 802.3af/passive PoE input 11-57V DC

The power consumption of this device under maximum load is up to 8W

### Power output

This device can supply PoE power to external devices from its Ethernet ports. This is convenient as you don't need any additional PoE injectors to power other devices. The output voltage will be the same as input voltage. Maximum power output of each Ethernet port in this mode is 1A (total maximum for all ports is 2A). To reach maximum output power it is recommended to use a high voltage adapter together with the included PoE injector to power the hEX unit (48/56V), because 802.3af/at input is limited to 30W and the hEX will consume up to 8W by itself. Once Power Output is enabled in RouterOS, the Ethernet LED adds red color to it (green means Ethernet link is made, red means power but no link, red and green both means there is link and power).

### Booting process

This device doesn't come fitted with a Serial Port connector, so initial connection has to be done via the Ethernet cable, using the MikroTik Winbox utility. Winbox should be used to connect to the default IP address of **192.168.88.1** with the username **admin** and no password.

In case IP connection is not available, Winbox can also be used to connect to the MAC address of the device. More information here: [http://wiki.mikrotik.com/wiki/First\\_time\\_startup](http://wiki.mikrotik.com/wiki/First_time_startup)

In case you wish to boot the device from network, for example to use MikroTik Netinstall, hold the RESET button of the device when starting it until the LED light turns off, and the device will start to look for Netinstall servers.

### Extension Slots and Ports

- Five individual Gigabit Ethernet ports, supporting automatic cross/straight cable correction (Auto MDI/X), so you can use either straight or cross-over cables for connecting to other network devices.

## Buttons and Jumpers

RouterBOOT reset button (RESET, front panel) has three functions:

- Hold this button during boot time until LED light starts flashing, release the button to reset RouterOS configuration (total 5 seconds)
- Keep holding for 5 more seconds, LED turns solid, release now to turn on CAPs mode (total 10 seconds)  
Or Keep holding the button for 5 more seconds until until LED turns off, then release it to make the RouterBOARD look for Netinstall servers (total 15 seconds)

## Operating System Support

Currently tested operating system is MikroTik RouterOS (starting from v6.25).

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**Hardware.** MikroTik warrants all RouterBOARD series equipment for the term of twelve (12) months from the shipping date to be free of defects in materials and workmanship under normal use and service, except in case of damage caused by mechanical, electrical or other accidental or intended damages caused by improper use or due to wind, rain, fire or other acts of nature.

To return failed units to MikroTik, you must perform the following RMA (Return Merchandise Authorization) procedure. Follow the instructions below to save time, efforts, avoid costs, and improve the speed of the RMA process.

1. If you have purchased your product from a MikroTik Reseller, please contact the Reseller company regarding all warranty and repair issues, the following instructions apply ONLY if you purchased your equipment directly from MikroTik in Latvia.
2. MikroTik does not offer repairs for products that are not covered by warranty. Exceptions can be made for: CCR1016-12G, CCR1016-12G-BU, CCR1036-12G-4S, RB1100, RB1100AH, RB1100AHx2, RB1200, RB600, RB600A and RB800 as a paid service (fees apply).
3. Out-of-warranty devices and devices not covered by warranty sent to Mikrotik will be returned to the sender at sender's cost. If the customer has not organized return of such rejected devices within 12 months from the day of arrival, MikroTik has the right to discard them.

RMA Instructions are located on our webpage here: <http://rma.mikrotik.com>

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## CE Declaration of Conformity

Full Declaration of Conformity (DoC) may be obtained by visiting this web page: <http://routerboard.com/doc/>

[EN] English	Hereby, MIKROTIKLS SIA declares that this ROUTERBOARD is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
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[ES] Spanish	Por la presente, MIKROTIKLS SIA declara que este ROUTERBOARD cumple con los requisitos esenciales y otras exigencias relevantes de la Directiva 1999/5/EC.
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**EN. Instruction manual:** Connect the power adapter to turn on the device. Open 192.168.88.1 in your web browser, to configure it. More information on <http://wiki.mikrotik.com>

**BG. Инструкции:** Свържете адаптера на захранване, за да включите устройството. Отворете 192.168.88.1 в уеб браузър, за да настроите продукта. Повече информация в <http://wiki.mikrotik.com>

**CZ. Návod k použití:** Připojte napájecí adaptér k zapnutí přístroje. Otevřete 192.168.88.1 ve webovém prohlížeči pro konfiguraci produktu. Více informací najdete v <http://wiki.mikrotik.com>

**DK. Instruktionsbog:** Tilslut strømadapteren for at tænde for enheden. Åbn 192.168.88.1 i en webbrowser til at konfigurere produktet. Mere information i <http://wiki.mikrotik.com>

**FR. Mode d'emploi:** Connectez l'adaptateur d'alimentation pour allumer l'appareil. Ouvrez 192.168.88.1 dans un navigateur Web pour configurer le produit. Plus d'informations dans <http://wiki.mikrotik.com>

**DE. Bedienungsanleitung:** Verbinden Sie das Netzteil, um das Gerät einzuschalten. Öffnen Sie 192.168.88.1 in einem Web-Browser, um das Produkt zu konfigurieren. Weitere Informationen im <http://wiki.mikrotik.com>

**EE. Kasutusjuhend:** Ühendage toiteadapter seadme sisselülitamiseks. Avatud 192.168.88.1 in veebilehitseja seadistada toodet. Rohkem teavet <http://wiki.mikrotik.com>

**ES. Manual de instrucciones:** Conecte el adaptador de alimentación para encender la unidad. Abra 192.168.88.1 en un navegador web para configurar el producto. Más información en <http://wiki.mikrotik.com>

**IT. Manuale di istruzioni:** Collegare l'adattatore di alimentazione per accendere l'unità. Aprire 192.168.88.1 in un browser Web per configurare il prodotto. Maggiori informazioni in <http://wiki.mikrotik.com>

**LV. Lietošanas instrukcija:** Pievienojiet strāvas adapteri, lai ieslēgtu ierīci. Atvērt 192.168.88.1 ar interneta pārlūku, lai konfigurētu produktu. Plašāka informācija <http://wiki.mikrotik.com>

**LT. Naudojimosi instrukcija:** Prijunkite maitinimo adapterį įjunkite įrenginį. Į interneto naršyklę 192.168.88.1 Atidarykite galite konfigūruoti gaminį. Daugiau informacijos rasite <http://wiki.mikrotik.com>

**HU. Használati utasítás:** Csatlakoztassa a hálózati adaptert a készülék bekapcsolásához. Megnyitása 192.168.88.1 egy webböngészőben beállítani a terméket. Több információ <http://wiki.mikrotik.com>

**NL. Handleiding:** Sluit voedingsadapter aan op het apparaat in te schakelen. Open 192.168.88.1 in een webbrowser om het product te configureren. Meer informatie in <http://wiki.mikrotik.com>

**PL. Instrukcja obsługi:** Podłącz adapter zasilania, aby włączyć urządzenie. Otwórz 192.168.88.1 w przeglądarce internetowej, aby skonfigurować urządzenie. Więcej informacji w <http://wiki.mikrotik.com>

**PT. Manual de instruções:** Conecte o adaptador de alimentação para ligar o aparelho. Abra 192.168.88.1 em um navegador da web para configurar o produto. Mais informações em <http://wiki.mikrotik.com>

**RO. Instrucțiuni de utilizare:** Conectați adaptorul de alimentare pentru a porni aparatul. Deschide 192.168.88.1 într-un browser web pentru a configura produsul. Mai multe informații în <http://wiki.mikrotik.com>

**SK. Návod na použitie:** Pripojte napájací adaptér k zapnutiu prístroja. Otvorte 192.168.88.1 vo webovom prehliadači pre konfiguráciu produktu. Viac informácií nájdete v <http://wiki.mikrotik.com>

**Sl. Navodila:** Priključite napajalnik za vklop naprave. Odprite 192.168.88.1 v spletnem brskalniku nastaviti izdelek. Več informacij v <http://wiki.mikrotik.com>

**Fi. Käyttöohje:** Kytke virtalähde päälle laitteen. Avaa 192.168.88.1 in selaimen määrittää tuotteen. Lisää tietoa <http://wiki.mikrotik.com>

**SE. Instruktionsmanual:** Anslut nätadaptern för att slå på enheten. Öppna 192.168.88.1 i en webbläsare för att konfigurera produkten. Mer information på <http://wiki.mikrotik.com>

**NO. Bruksanvisningen:** Koble strømadapteren for å slå på enheten. Åpne 192.168.88.1 i en nettleaser for å konfigurere produktet. Mer informasjon på <http://wiki.mikrotik.com>

**GR. εγχειρίδιο οδηγιών:** Συνδέστε τον προσαρμογέα τροφοδοσίας για να ενεργοποιήσετε τη μονάδα. Ανοίξτε 192.168.88.1 σε ένα πρόγραμμα περιήγησης στο Web για να διαμορφώσετε το προϊόν. Περισσότερες πληροφορίες στο <http://wiki.mikrotik.com>